

Connected Hospital Bed – Erasmus MC, Netherlands

Tender procedure:Connected hospital bed solutionTender Procedure:Competitive dialogueProcu

Population segment: All hospitalized patients Care pathway: All in-hospital patients Procuring entity: Erasmus MC (NL) Supplier bid winner: Hillrom

Key value criteria used



Outcome focus

Patient safety

Falls prevention
Prevention of HAI

Pressure ulcers

Patient mobilisation



Cost of care focus

Workflow efficiency
Nurse staff time/bed
Length of stay (LOS)
Replacement with specialised beds



Other benefits for stakeholders

- Staff safety
 HCP satisfaction
 Nurse staff availability
- Continuous monitoring of patients' outcome



Broader impact on society

- CO2 footprintEvidence based research
- New improved techn. developed

Value impact on stakeholders

Value created for hospital

Quantitative impact (clinical and economic)

- Substantial total cost of care savings expected due to improved workflow/reduced staff time
- Improved financial performance due to avoided capital cost & flexible solution adapting to needs

Qualitative impact

- 15-yr long partnership enables adaption to care needs, workflow efficiency and future value proof
- Improved patient safety (decreased # of falls & pressure ulcers, prevention of HAI)
- Reduced carbon footprint
- Nurses' availability for patient centric care
- Improved patient experience tracked by KPIs

Cultural change

• Higher employee satisfaction/presence at work

Value created for bid winner

Quantitative impact (clinical and economic)

- \bullet Large contract for \sim 840 hospital beds and mattresses over 15 years
- Financial reward for innovative solution

Qualitative impact

- Shorter R&D cycles due to opportunity and easy acces to test and co-design future bed service products with academic center of excellence
- Reward and enhanced reputation for integrated bed and mattress service

Cultural change

- Built trusted partnership with provider

